

Rajendra Modi Share Brokers Private Limited
(Member : NSE, BSE)

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Investor's redressed Mechanism

Any complain is received on phone or orally the first thing we ask them to give it in writing. Complain is entered in complain register and put up before the director. The Director Issues appropriate instructions and the resolution are arrived at. However there are no complains as such during the period.

The complain register is maintained at head office clients are informed about the E mail for investor's grievances through contact notes.

The director monitors the pending investor complains and also calls the client and the branch/sub brokers in charge immediately after market hours and appropriate action is taken for redressal and necessary instructions are issued to the concerned officials.

The Complaints are handled by the Director.

However there is no complaint pending as on date.

The director during the personal hearing with the client examines all aspects and also verifies relevant records and payments made by the clients.

Rajendra Modi
Director