

BO can submit grievance through email ID mentioned on our website or through postal services or can come in person to lodge a complaint in our office.

BO will receive an email on his registered email ID from us about the complaint received from him, her and the complaint registration number.

In the period of thirty days BO grievance will be redressed and resolved by DP.

BO will get all the action taken information from DP on his/her email ID from DP.

BO can escalate the grievance as per the escalation procedure mentioned on our website.

BO may escalate the grievance to CDSL and SEBI.

If BO is not satisfied by DP about the action taken by DP, he or she may further contact DP.